

Financial Assistance Summary

FINANCIAL ASSISTANCE PROGRAM

Consistent with our mission and values, the REHAB Hospital of the Pacific (REHAB) is committed to providing financial assistance to patients needing medically necessary rehabilitative healthcare services and are unable to pay based on their individual financial situation. Our financial assistance program allows uninsured and underinsured patients meeting eligibility requirements to receive financial support to help pay for eligible medically necessary care.

DO I QUALIFY FOR FINANCIAL ASSISTANCE?

To find out if you are eligible for financial assistance, please complete an Application for Financial assistance. We will review the information you provide to determine if you qualify for assistance under our program or if there are other governmental programs that we may assist you in applying for.

In general, REHAB provides full financial assistance for eligible services if:

- Your family liquid assets are equal to or less than \$50,000; and
- Your family income is at or below 200% of the current Federal Poverty Guideline for Hawaii; and
- You are a U.S. citizen or legal alien who is permanently residing in Hawaii.

Other discounts may also be available under our program to assist with your medical costs.

HOW DO I APPLY OR FIND OUT MORE INFORMATION ABOUT FINANCIAL ASSISTANCE?

You can obtain our Financial Assistance Policy (FAP), Application for Financial Assistance or this summary free of charge either:

- **IN PERSON:** Patient Financial Services department located on the first floor of REHAB Hospital in Nuuanu, 226 North Kuakini Street
- **OVER THE PHONE:** Call a Patient Financial Services representative at (808) 544-3340 (Monday-Friday, 8:00AM to 4:30PM)
- **ONLINE:** <https://www.rehabhospital.org/how-does-billing-work>
- **BY EMAIL:** FAProgram@rehabhospital.org

QUESTIONS?

For questions about financial assistance, contact REHAB's Patient Financial Services at (808) 544-3340.

We can assist with completing the Application for Financial Assistance.

Please return your completed application and copies of supporting documents to the Patient Financial Services department at 226 North Kuakini Street, Honolulu, Hawaii 96817.

REHAB's financial assistance program applies only to eligible services as described in our FAP. Services that are provided by non-REHAB providers at REHAB locations are not eligible under our FAP and may be billed to patients separately.

Patients eligible for financial assistance will not be required to pay more than the amounts generally billed to patients with insurance covering such medically necessary care.

